

Social Service Research Centre (SSR)

Workshop on Implementation Research for Social Services

Course Outline

This 2-day workshop on implementation research introduces participants to the emerging field of implementation science – the theories, concepts, and methods, and its relevance to the social service sector.

Implementation research can consider any aspect of implementation, for example, the factors influencing implementation, the processes of implementation, and the outcomes of implementation, including how to disseminate and scale up a programme, a policy or an intervention. The intent of the research seeks to understand what, why, and how programmes, policies or interventions work in real world settings and to work towards improving them.

Participants will be equipped with knowledge and skills to conceptualise a research to study the design and implementation of a programme, a policy or an intervention.

The course is integrated into the workshops under SSR's "Mentoring on Implementation Research for Social Services".

Topics covered:

- Developments of implementation science and its relevance to social services
- Theory-driven approach for programme design, implementation, monitoring and evaluation
- Theories and concepts of implementation research and how they can be applied in practice
- Implementation fidelity and adaptation in implementation research
- Research methods and data analysis

Course dates

Workshop on Implementation Research for Social Services

Session 1: Implementation Research – Theory & Concepts 23 Jan 2019

Session 2: Research Methods and Data Analysis 30 Jan 2019

Pre-requisites

At least a Bachelor's Degree in a social science discipline, with a few years of working experience in the social service or healthcare sector.

Who Should Attend

The workshop targets policymakers, programme managers and practitioners, and seeks to equip them with the relevant knowledge and skills to study the design and implementation of policies, programmes or interventions, in order to improve access, quality, outcomes and sustainability.

Trainers

Dr Chong Wan Har is an Associate Professor at the National Institute of Education, NTU. She holds a PhD in Educational Psychology from NTU and a Bachelor's degree in Social Work from NUS. She has been a principal investigator and collaborator in the evaluation of a number of early childhood and social service programmes. She teaches programme evaluation and implementation issues in in-service and graduate level programmes at NIE.

Dr Robyn Tan is a Research Fellow at the Social Service Research Centre (SSR) at NUS. She holds a PhD in Development Policy and Management from the University of Manchester in the UK and a Bachelor's degree in Social Work from NUS. Her research interests includes adopting theory-driven evaluation approaches, particularly, the realist logic of inquiry to understand what works, for whom and under what conditions in real world policy and service settings. She has provided training and consultancy for voluntary welfare organisations on programme planning, implementation, monitoring and evaluation.

Course Fee

The course fees are \$1,819 (including GST) per participant.

No additional fee for participants of “Mentoring on Implementation Research for Social Services”.

This course is **SSG-approved**. Participants who are **Singaporeans or Singaporean Permanent Residents** will be eligible for 70% of the course fees, excluding GST. **Singaporean participants who are aged 40 years old** and above will be eligible for higher subsidies of up to 90% of course fees. Participants are required to attend at least 75% of the course and obtain a pass grade for the required assignment. The table below shows the breakdown of the course fee payable.

| | International Participants | Singapore Citizens | | Singapore PRs |
|---|----------------------------|-------------------------|-----------------------|-----------------|
| | | 39 years old or younger | 40 years old or older | |
| Full Programme Fee | \$1,700.00 | \$1,700.00 | \$1,700.00 | \$1,700.00 |
| Less: SSG Grant Amount | \$0.00 | \$1,190.00 | \$1,190.00 | \$1,190.00 |
| Nett Programme Fee | \$1,700.00 | \$510.00 | \$510.00 | \$510.00 |
| 7% GST on Nett Programme Fee | \$119.00 | \$35.70 | \$35.70 | \$35.70 |
| Total Nett Programme Fee Payable, Including GST | \$1,819.00 | \$545.70 | \$545.70 | \$545.70 |
| Less Additional Funding if Eligible Under Various Schemes | \$0.00 | \$0.00 | \$340.00 | \$0.00 |
| Total Nett Programme Fee Payable, Including GST, after additional funding from the various funding schemes | \$1,819.00 | \$545.70 | \$205.70 | \$545.70 |

Registration

You may register online at <https://goo.gl/forms/3CAvM917NoQiP6ZO2> or scan the QR code below:



Registration closes on 21 December 2018.

Enquiries

For enquiries, please contact Nursila Senin at nursila@nus.edu.sg.

Payment details

Registration is provisional until you have received the confirmation email from us. An invoice will be issued after confirmation of registration.

Payment by interbank GIRO is preferred (For payment in Singapore Dollars and for Singapore customers only).

Credit your payment to:
National University of Singapore,
DBS Account No.: 7171-032-0320003133

To ensure proper crediting to your account, please email (ofnar@nus.edu.sg), mail or fax (Fax no.: 65-67786570) your payment advice to:

Office of Financial Services (Accounts Receivable)
National University of Singapore
University Hall, Tan Chin Tuan Wing
#UHT-03-02,
21 Lower Kent Ridge Road,
Singapore 119077

For payment by cheque, please arrange for cheque to be made payable to 'National University of Singapore'. Foreign cheques are not acceptable. Please indicate the invoice number clearly on the reverse side of the cheque and send to the following address:

Attention: Ms Tan Aiwen, Jess
Social Service Research Centre
VENTUS (University Campus Infrastructure), #03-01
National University of Singapore
8, Kent Ridge Drive
Singapore 119246

For government agencies, an e-invoice will be sent via the Vendors@Gov.

Full payment is chargeable for non-attendance but replacement of participant is allowed.