

Agile Team Management for the 21st Century Social Worker

SAVE THE DATE:

8, 9, 10 May 2024

9am to 5.30pm

Venue: NUS



REGISTER



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swkcpe@nus.edu.sg

About the Course

The course would introduce the Agile mindset and its relevance to the current complex, everchanging and chaotic social conditions. It will make social workers and social service staff re-evaluate industry and bureaucratic practices within the structure. It will impress upon the participant the need to be Agile - adaptable, flexible as well as the ability to pivot when situations call forth. The focus is to prioritise client centric practice while maintaining the balance between organisation and client outcomes.

At the end of the course, participants will be able to:

1. Demonstrate Servant Leadership Skills.
2. Apply Agile mindset in their interactions and dealings with both internal and external clients.
3. Be both effective team leaders and team members.
4. Will be able to negotiate and formulate win-win working formula for task accomplishments based on goals established by the team.
5. Be willing to change the strategy, pivot or discard solutions that are not working for the specific time frame targeted for review and re-evaluate their action plan and re-strategize to meet the changing or evolving needs.

Who Should Attend

Suitable for Social Workers; Counsellors; Case Managers; Centre Managers; Allied Health professionals.

About the Instructor

Devaki, an accomplished international Agile coach, has played a pivotal role in decision-making processes regarding strategic partnerships, initiatives, policies, and business development. Her primary focus has always been on maximizing profits, fostering business growth, and facilitating overall development. Through her expertise in streamlining work processes, operational redesign, restructuring, marketing, and recruitment efforts, she has successfully assisted partner companies in generating millions of dollars in profits, while also reducing staff turnover. Moreover, she has guided these companies in adopting Agile operational methodology, enabling them to attain market supremacy and enhance their competitiveness. Devaki's coaching has proven invaluable in helping these organizations navigate through challenging times and effectively manage crisis situations, resulting in win-win solutions for both internal and external stakeholders.



Devaki Singaravelu
Certified Agile Coach

As an international business entrepreneur, she has collaborated with local partners to expand business ventures in various countries, including the UK, Indonesia, Vietnam, India, and China. Additionally, she has undertaken independent projects, working alongside partners from Australia, the US, and India.

In addition to her extensive experience in the field, Devaki possesses over 25 years of lecturing experience and is a highly skilled courseware developer. She has trained trainers in Lifeskills modules and has designed more than 100 educational online video resources on Project Management, with a specific emphasis on Agile Methodology. Her impressive background includes serving as the former Director of Admissions & Examinations and Singapore Program Representative at OCU, Oklahoma City, as well as Scholar in Residence at BVU, Storm Lake, IOWA. Throughout her career, she has had the privilege of teaching students from diverse backgrounds, spanning countries such as the USA, Rwanda, and Spain.

Devaki's qualifications are extensive, as she holds certifications as an ACLP certified coach, Adult Associate Educator, and Certified coach in Agile Methodology, Agile Leadership, Agile Team Building, Agile Facilitation, Agile Coaching, and Certified Scrum Master. Furthermore, she possesses certifications in Project Management, utilizing both Waterfall and Agile Technology. Her educational background includes a Bachelor of Arts in Social Work and Sociology, with a minor in Psychology, Political Science, and Social Work Internship from NUS, Singapore. She has also earned a Master of Arts in Mass Communications from OCU, USA.

Course Fees

| Fee Description | Amount Payable (incl. GST) |
|------------------------------|-------------------------------|
| Full course fees | \$3106.50 |
| Sign up early* or NUS Alumni | \$1553.25 |
| All helping professionals ^ | \$1863.90 |

* Early bird: Register before 10 April 2024.

^ Helping professional: Any individual working in organizations registered with NCSS or MOH

CPE Credits

Course participants are eligible for Continuing Professional Education (CPE) credits with the Singapore Association of Social Workers (SASW). One CPE credit will be awarded for each contact hour. Approval of CPE credits are to be submitted through the CPE Log Book under each accredited professional's account.

Terms and Conditions

1. Classes will be formed only when a minimum class size is being met. Organiser reserves the right to cancel or postpone any programme at short notice, or may change the modality of the class and at its absolute discretion without assigning any reason for such cancellations or postponements. Refund will be made if payment has been received.
2. There will be no makeup lesson if participants miss any class.
3. No withdrawal is allowed once the participant is being offered into the programme. Participants can either find a replacement to take his/her place or pay a penalty of 30% of the full course fees incl. GST.
4. Photographs and/or videos may be taken during our programmes for audit purposes.