

Short Course: 3 Days

Family Conferencing: Facilitating Difficult Healthcare Conversations and Decision-Making

Course Reference Number: TGS-2022011002



Upskilling social workers in different stages of their careers and helping them stay relevant in the complex social landscape to better serve their clients.

About the Course

Healthcare conversations with patients and their family members can be challenging, especially in the context of disclosure of serious medical conditions and poor prognosis as well as preference sensitive treatment decision-making. This is so, as such conversations are by their nature value laden, emotionally charged and can have significant implications on the life of patients. Social Workers play an important role in supporting the healthcare team in carrying out such difficult conversations as well as attending to the patients' and their family members' cognitive and affective processing work. This course will equip Social Workers with the knowledge and skills related to breaking bad news, truth-telling and healthcare decision-making, which are critical to enable them to perform these supportive roles effectively.

*More information about the course and instructors' profiles can be found here:
<https://fass.nus.edu.sg/swk/events/short-course-family-conferencing-healthcare/>

At the end of the course, participants will be able to:

- Describe the theoretical, legal and ethical frameworks influencing family conferencing and healthcare decision-making,
- Apply the relevant theoretical, legal and ethical concepts in case scenarios,
- Develop and implement case planning via strategies designed through the phases of prework, actual and post family conference,
- Demonstrate ability to plan and facilitate effective communication in the context of breaking bad news, and
- Demonstrate ability to plan and facilitate preference-sensitive treatment and care decision making.

Who Should Attend

Social Workers in health and social sectors who are required to work with clients and families in making healthcare decisions.

Course Fees

Fees Description	Total Payable (incl. GST)
Full course fees	\$2779.50
Pricing after SSG Funding* (Singapore Citizen below 40 years / Singapore Permanent Resident)	\$833.85
Pricing after SSG Funding* (Singapore Citizen aged 40 years and above)	\$323.85

*SSG Funding Information

Participants must meet a minimum attendance of 75%, complete and submit all assignment(s), achieve a 'Competent' grade in assessment, and submit the feedback form in order to qualify for the funding. Failing which, full course fees (incl. GST) will be payable.

Social Workers play an important role in supporting the healthcare team in carrying out difficult conversations





For enquiries, email to swkcpe@nus.edu.sg or call 6601 7323.

Terms and Conditions

1. Classes will be formed only when a minimum class size is being met. Organiser reserves the right to cancel or postpone any programme at short notice, or may change the modality of the class and at its absolute discretion without assigning any reason for such cancellations or postponements. Refund will be made if payment has been received.
2. There will be no makeup lesson if participants miss any class.
3. No withdrawal is allowed once the participant is being offered into the programme. Participants can either find a replacement to take his/her place or pay a penalty of 30% of the full course fees incl. GST.
4. Photographs and/or videos may be taken during our programme for audit and marketing purposes.

CPE Credits

Course participants are eligible for Continuing Professional Education (CPE) credits with the Singapore Association of Social Workers (SASW). One CPE credit will be awarded for each contact hour. Approval of CPE credits are to be submitted through the CPE Log Book under each accredited professional's account.