

Short Course: 2 Days

# Multicultural Sensitivity in Corrections



Upskilling social workers in different stages of their careers and helping them stay relevant in the complex social landscape to better serve their clients.

## About the Course

Cross cultural barriers can impede the development of an effective helping relationship. Unmanaged cultural differences can contribute to how services are terminated prematurely by service users in the corrections setting. Or they can lead to a helping relationship that is mainly organized by service users' obligations to the system. Such differences are typically experienced in difficulties in rapport building, how the needs of service users are met, how the understanding of service users' situations is demonstrated, how genuine concern is communicated, and how service users are empowered in their relationships with workers.

This workshop will explore the continuum of multicultural sensitivity and the processes involved in developing competence in multicultural sensitivity. Participants will acquire skills and knowledge necessary to enhance multicultural practice, with a focus on corrections specific scenarios and the application of multicultural sensitivity in corrections work.

\*More information about the course and instructors' profiles can be found here:  
<https://fass.nus.edu.sg/swk/events/short-course-multicultural-sensitivity-in-corrections/>

## At the end of the course, participants will be able to:

- Recall and recognize their own cultural worldviews and values, as well as possible stereotypes, prejudices and biases;
- Recognise the importance of multicultural sensitivity in social service;
- Identify how the themes of oppression, discrimination, poverty and racism affect them personally and in their work;
- Develop consciousness about the effects of biases, assumptions and worldviews on inclusive practice, and the way they perceive and relate to diversity and power dynamics;
- Apply and practise a Narrative-informed posture to communicate understanding and respect for service-users' worldviews, values, beliefs and purposes to inform a collaborative helping relationship.


## Who Should Attend

This course is targeted at correctional officers, counsellors, social workers and psychologists.

## Course Fees

Fees Description	Total Payable (incl. GST)
Full course fees	\$1,853.00
Preferential rate* (*Applicable for all social workers/social service practitioners)	\$1,297.10

For enquiries, email to [swkcpepc@nus.edu.sg](mailto:swkcpepc@nus.edu.sg).



Enhance the skills of clients  
to better manage the  
underlying emotions



**Register on the NUS Lifelong Learning Portal here: <https://l3ap.nus.edu.sg/>**

Please follow the steps in the following guides:

- [Registration guide for self-sponsored participants: Click here](#)
- [Registration guide for corporate-sponsored participants: Click here](#)

### **CPE Credits**

Course participants are eligible for Continuing Professional Education (CPE) credits with the Singapore Association of Social Workers (SASW). One CPE credit will be awarded for each contact hour. Approval of CPE credits are to be submitted through the CPE Log Book under each accredited professional's account.

### **Terms and Conditions**

1. Classes will be formed only when a minimum class size is being met. Organiser reserves the right to cancel or postpone any programme at short notice, or may change the modality of the class and at its absolute discretion without assigning any reason for such cancellations or postponements. Refund will be made if payment has been received.
2. There will be no makeup lesson if participants miss any class.
3. No withdrawal is allowed once the participant is being offered into the programme. Participants can either find a replacement to take his/her place or pay a penalty of 30% of the full course fees incl. GST.
4. Photographs and/or videos may be taken during our programme for audit and marketing purposes.