Short Course: 1 Day

Using Large Language Models (LLMs) in Social Services: A Practical Course for Social Service Practitioners

Upskilling social workers in different stages of their careers and helping them stay relevant in the complex social landscape to better serve their clients.

About the Course

This hands-on course equips social service practitioners with practical skills to deploy and use large language models (LLMS). Participants will learn how LLMs work and their capabilities, explore current and potential applications in the social service sector, and develop prompt engineering skills needed to effectively use LLMs. The course also covers topics such as ethical usage and critical evaluation of LLM outputs. Participants will also work on practical scenarios to apply skills and knowledge to use LLMs to enhance their social service work.

*More information about the course and instructors' profiles can be found here: https://fass.nus.edu.sg/swk/continuing-professional-education/

At the end of the course, participants will be able to:

1. Understand how LLMs work and their characteristics (including strengths and limitations)
2. Consider the potential applications of LLMs to social work context (e.g., assessment, evaluation, planning, intervention, publicity etc)
3. Set up and operate LLMs locally on their personal devices using open-source tools
4. Apply prompt engineering techniques to elicit accurate, relevant, and high-quality responses from LLMs that align with social work practice and knowledge
5. Critically assess LLM outputs and exercise evaluative judgment when incorporating them into their work based on professional guidelines and organizational/sector guidelines.
6. Apply acquired skills and knowledge to relevant social service tasks through hands-on practice
7. Identify specific use cases from their own practice context and to apply skills and knowledge to use LLMs to improve practice

Who Should Attend

This course is designed for practitioners, such as social workers, counsellors, or caseworkers in the social service or health care sector.
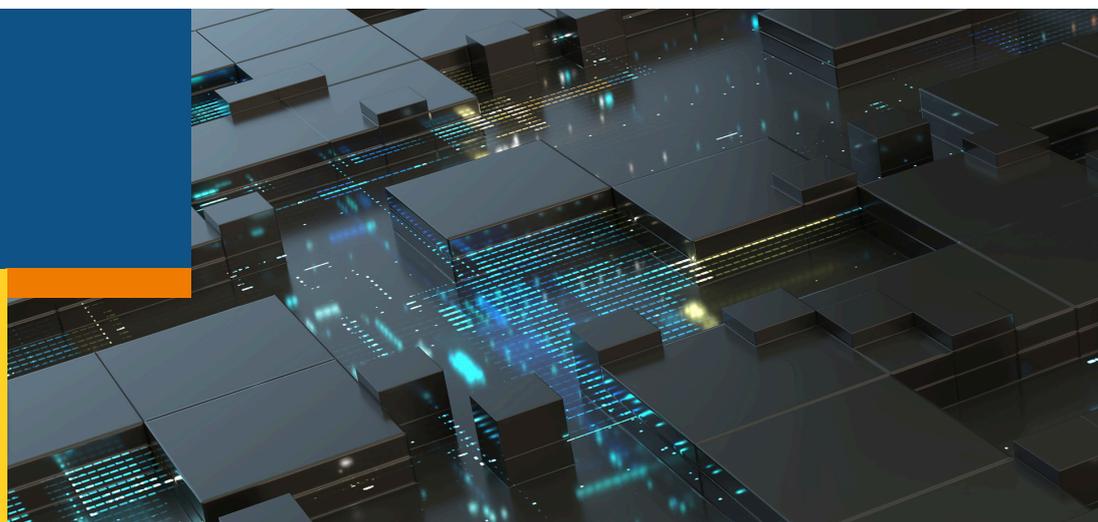
Course Requirements

Minimum Diploma level

Course Fees

Fees Description	Total Payable (incl. GST)
Full course fees	$926.50
Preferential rate* *(*Applicable for all social workers / social service practitioners)*	$648.55

For enquiries, email to swkcpe@nus.edu.sg

Terms and Conditions

1. Classes will be formed only when a minimum class size is being met. Organiser reserves the right to cancel or postpone any programme at short notice, or may change the modality of the class and at its absolute discretion without assigning any reason for such cancellations or postponements. Refund will be made if payment has been received.
2. There will be no makeup lesson if participants miss any class.
3. No withdrawal is allowed once the participant is being offered into the programme. Participants can either find a replacement to take his/her place or pay a penalty of 30% of the full course fees incl. GST.
4. Photographs and/or videos may be taken during our programme for audit and marketing purposes.

CPE Credits

Course participants are eligible for Continuing Professional Education (CPE) credits with the Singapore Association of Social Workers (SASW). One CPE credit will be awarded for each contact hour. Approval of CPE credits are to be submitted through the CPE Log Book under each accredited professional's account.